At the start of the session

This assumes that you are using a PC in a Common Learning Space room.

- 1. Log in to the PC
- 2. Plug in the USB receiver FIRST
- Start the **Turning Point** software Start > All Programs > Teaching Tools > Turning Point
- 4. Select **PowerPoint Polling** from the Turning Point interface
- 4. Open your PowerPoint file
- RESET your voting slides: select the Turning Point ribbon and click the Reset button
- 6. Start your presentation

A common error is opening your presentation by double-clicking on the PPT or PPTX file icon - this only starts PowerPoint, not Turning Point.

A few students cannot vote

Get your students to check that their zapper is working by voting on an unimportant test question.

If they see a **green** light when they vote, all is OK.

If their handset LED flashes **red and yellow** when they try to vote, either:

- a) Give them a spare handset or
- b) Get them to reset the handset: Press GO, then 4, then 1, then GO

At the end of the session

When you close PowerPoint, you can save the voting data if you choose.

- 1. Remind the students to return their zapper handsets.
- 2. Don't forget to remove the USB receiver and put it back in the case.

If NO students can vote...

The most likely cause is that you are NOT using Turning Point, but are just using Power Point.

Can you see the Turning Point ribbon? If not, quit PowerPoint, start Turning Point and re-open your presentation.

If you ARE using Turning Point, the most likely cause is a problem with the USB receiver.

Press the ESC key to stop your presentation, unplug the receiver, wait a couple of seconds, plug it back in and start again.

If that fails to work, try again but plug the receiver into a different USB port.

Setting a different channel

If another tutor is using zappers in a nearby room, their students' votes will get mixed up with yours (and vice versa). You will need to set your zappers to a different channel:

- 1. Select the Turning Point tab
- 2. Select Settings from the Tools icon
- 3. Select Response Device
- 4. You should see your receiver listed along with its channel number.
- 5. Click on the channel number (41) and select another (e.g. 75) from the drop down list. Click Done.
- Your students must reset their handsets – e.g for channel 75:
 Press GO, then 7, then 5, then GO

See the iSolutions website for advice and resources - search for zappers at www.soton.ac.uk/isolutions